Council Members in Attendance:
Teresa Miller, Insurance Commissioner
Loren Robinson, Deputy Secretary for Health Promotion and Disease Prevention – (Delegate for Dr. Karen Murphy, Secretary of Health)
Theodore Dallas, Secretary of Human Services)
Dr. Steven Docimo, Representative of a children’s hospital or hospital
Anna Brendle Kennedy, Private non-profit foundation
Christine M. Martin, Representative of business who is not a contractor or provider of primary health care insurance (called-in)

Guests on Panel:
Dr. Rachel Levine, Physician General Pennsylvania Department of Health
Brendan Harris, Executive Deputy Secretary
Seth Mendelsohn, Insurance Executive Deputy Commissioner
Tracie Gray, Acting CHIP Director
Yvonne Murphy, CHIP Chief, Marketing and Outreach
Division Marcy Domen, CHIP Chief, Policy and Planning
Division
Rich Chesek, CHIP Chief, Operations and Support Division
Mary Beth Matlock, CHIP Acting Chief, Quality Assurance

Interested Attendees in Person:
George Hoover, PA Partnership for Children
Colleen McCauley PCCY
Nicole Wilbourn, PA House GOP Staff
Dan Green, PA House (D) Insurance Committee Staff
Juan Maldonado, Capital Blue Cross
Ed Mihalko, UPMC
Jim Worrel, United Healthcare
Mick Keller, Deloitte
Nathan Grimm, Deloitte
Amy Ford, CHIP
Deb Mathias, CHIP
Ann Hale, DOH
Dave Hoptak,
CHIP
Wayne Fleming, DOH
Chris Weltmer, CHIP
Dan Smith, PA Pharmacist
Assoc. Amanda Glickman, DHS
Darryl Smith, Aetna
Beverly Sisko, CHIP
Tera Barone, Senator Mensch
Introduction:

The CHIP Advisory Council meeting was held on Wednesday December 16, 2015 in the Honors Suite, 333 Market Street, Harrisburg, Pa 17120. The above-named members and guests were in attendance. The meeting began at 10:30 a.m. and ended at 12:00.

Welcome:
Insurance Commissioner Teresa Miller opened the meeting by welcoming council members and guests, and thanked the council for the good work they continue to do in fulfilling one of the governor’s, and her, top priorities, that of expanding access to health care for all Pennsylvanians. She stated together with our insurers, we brought all plans up to the commercial MEC standards with little impact on premiums and that we will continue the work of expanding health coverage in 2016, but CHIP’s work will be done as part of the Department of Human Services, not the Insurance Department as The Legislature has passed and Governor Wolf signed a bill moving the program to DHS. She stated the governor, Secretary Dallas, and she believe the best place for CHIP is in the Department of Human Services since DHS is a service agency, and is equipped for and accustomed to administering health care coverage through the Medicaid Program. Needed IT upgrades for the computer system will be more efficient if CHIP is in DHS, because these benefits have to be coordinated with Medicaid. And, both the Affordable Care Act and 2009 CHIP Reauthorization Act in Congress applied many Medicaid rules to CHIP, again making DHS the better place for the program.

She noted the CHIP brand will stay, families will carry CHIP cards, and CHIP benefits will continue and that CHIP’s move to DHS will not substantially change what our employees do. They will continue to work with CHIP families to help them make the best use of this outstanding program for their children. She concluded by stating she is happy to turn over an excellent benefit program serving more than 150,000 Pennsylvania children.

Secretary Dallas introduced himself to the council members and guests and thanked the council, staff and guests for their work on CHIP. He stated that DHS is very excited to have CHIP and that he and his staff look forward to working with everyone to continue the great work of CHIP.

General Business:

Annual Election of Vice Chairperson
Due to the move to DHS, the annual election of a Vice Chairperson was postponed.

Behavioral and Mental Health Care for Children Presentation
Dr. Rachel Levine, MD Physician General provided a presentation including:
Overview of the PA Department of Health
Eating Disorders
Depression, Self-Harm and Suicide
Substance Abuse in Youth

**Executive Director’s Report**
Tracie Gray, Acting CHIP Executive Director, began the presentation by reviewing the CHIP Advisory Council’s Scope of Responsibilities. Ms. Gray gave a Directors report which included: the move to DHS, MEC, CAPS Enhancements, and TMSIS.
Exhibit A: Executive Director’s Report

**CHIP History**
Ms. Gray continued the presentation with an overview of CHIP history, accomplishments and ACA Impact
Exhibit B: CHIP History

**Reach Out Meeting**
She continued the presentation by letting the council know that we are actively pursuing resurrecting the Reach Out Meetings.
Exhibit C: Reach Out Meeting
She then turned the presentation over to Yvonne Murphy the Marketing and Outreach Chief for CHIP.

**Outreach and Marketing Presentation:**
Yvonne Murphy started her presentation by reviewing proposed budget of $3,155,000 dollars for FY 2015/2016, indicating that the state is responsible for $334,000 dollars. She discussed the details of Connecting Kids to Coverage, a CMS grant opportunity.
Exhibit D: CMS Grant Opportunity
She continued the presentation by discussing the proposed marketing activities which included building upon the momentum of the “Within Reach” campaign, partnerships with Department of Health, Department of Education and Department of Human Services’ Office of Child Development and Early Learning, OCDEL.
Exhibit E: New Birth Flyer & Really Flyer
She concluded her portion of the presentation by showing a few examples of the marketing and outreach of CHIP’s insurance contractors for the past quarter.
Exhibit F: Flu Fighters by UPMC, All About Ear Infections by Geisinger Health Plan, Healthy Kids Now by Independence Blue Cross and CHIP Home Visits by Health Partners Plans.
She turned the presentation over to Rich Chesek, Chief, Operations and Support Division who took the council through the “Life of an Application” process.
Exhibit G: Life of an Application
Tracie Gray, Acting Executive Director of CHIP concluded the presentation with a discussion on the 1095-B form, mailing, FAQ’s and handling calls.

Secretary Dallas adjourned the meeting indicating DHS would take into consideration requests the advocates mentioned, including:
- Meeting structure and frequency.
  - Less formal
  - Include more families
  - Structure meeting to be more of a “working” meeting where staff and participants would bring ideas on specific topics to the meeting to discuss. The agenda that would be sent out in advance would specify a particular topic, such as renewal retention, for participants to discuss.
- Public access to the CHIP Policy and Procedures Manual
- Focus on the opioid addiction crisis in Pennsylvania
- Review: Mental health issues must be embedded into physical health needs
Executive Director’s Report

Moving CHIP to the Department of Human Services (DHS)
  • House Bill 857
  • December 10th with Governor

Minimum Essential Coverage – Affordable Care Act
  • CHIP facilitated conference calls with contractors to explain changes effective December 1
  • Member handbooks were finalized and distributed
  • System updates were completed
  • Contractors mailed letters to families notifying them of the enhanced benefits
  • Rate increase letters mailed to the low and full cost families
Executive Director’s Report

• CAPS (CHIP Application Processing System) Enhancements
  • Better application tracking and workload management
• Transformed Medicaid Statistical Information System (TMSIS)
  • Federal reporting requirement for eligibility and claims data
  • Centers for Medicare & Medicaid Services (CMS) uses this system for data tracking, program integrity and financial management
• Bi-partisan and child advocate support
• Over 150,000 children enrolled
CHIP History

1992:
PA CHIP Program Signed into law. First program of its kind in the U.S.

1997:
Modeling on PA’s program, the federal SCHIP is signed into law by President Bill Clinton.

2003:
New benefit - Hospice & Chronic Care Learning.

2007:
CHIP Federal Reauthorization extends CHIP until 2015.

2008:
New benefit - Autism Services.

2009:
New benefit - Orthodontic Services.

2007:
CAPS System developed to ensure uniform eligibility rules across health insurance contractors.

2008:
Gov. Rendell’s expansion of the CHIP-Cover All Kids.

2009:
Centralized Eligibility Unit is created, with access to Data Exchanges and Alerts.

2010:
President Obama signed The Affordable Care Act.
CHIP History
Accomplishments & ACA Impact

The Governor announced CHIP contractors would provide enhanced benefits to all CHIP enrollees.

Full Cost Program – was approved by CMS as MEC Compliant – Enhanced Benefits

CHIP Enrollment levels exceed 150,000

Over 800,000 PA children have enrolled since 2009

House Bill 857 reauthorizes CHIP and moves CHIP to the DHS

FREE & Low Cost Programs Enhanced Benefits went into effect

Since 2009, CHIP has covered:
- Over 1 million vaccinations
- Over 5 million dental exams
Reach Out Meeting

Mission Statement:

It is the mission of the multi-agency "Reaching Out" partnership to focus on efforts to provide access to quality health-care coverage and to improve the health status of the children in the Commonwealth of Pennsylvania.

The goals of the partnership are:

- Reaching out to low-income families with the message of available/affordable health care and health-care coverage.
- Educating families on the availability of services for their children.
- Improving service to families by streamlining the health-care application process.
- Providing families with a single point of outreach for information and referral services for children, including individuals with special needs.
CMS Grant Opportunity

• Connecting Kids to Coverage
  • Submitting an application with DHS for CHIP and MA
    • Letter of Intent due today – December 16
    • Cooperative Agreement Application January 20
    • Anticipated Issuance of Notices of Award - May 20

• CMS recommended strategies:
  • Working with schools
  • Bridging health disparities by reaching out to subgroups with lower rates of coverage
  • Establishing / developing application resources for renewal services in local communities
NO CHILD TOO SMALL.
CHIP COVERS UNINSURED KIDS AND TEENS.

As the mother of a newborn, we want to make sure you know that Pennsylvania’s Children’s Health Insurance Program (CHIP) covers uninsured kids and teens who don’t qualify for Medical Assistance or other insurance.

CHIP covers doctor visits, prescriptions, dental, eye care and much more. Best of all, for many families, CHIP is free—others, low cost. If your income is below CHIP guidelines, your child may be enrolled in Medical Assistance.

To learn more, visit:
www.CHIPcoversPAkids.com
New Birth Flyer - COMPASS

The benefits are online.
Applying for or renewing your benefits online saves time.

Through COMPASS you can apply for:

- Health Care Coverage
  (CHIP, Medical Assistance)
- Child Care Works Program
- School Meals
- Long-Term Living Services
- Cash Assistance
- SNAP (Food Stamp Benefits)
- Home Heating Assistance (LIHEAP)
- Home and Community-Based Services

Plus, you can log on anytime 24/7 to start the application process. Your benefits are just a click away.

www.compass.state.pa.us
Health coverage for your uninsured child is well within reach.

Really! CHIP covers uninsured kids and teens up to age 19 in Pennsylvania.

No matter why your kids don’t have health coverage right now – maybe you lost your job, or health care has gotten too expensive – CHIP may be able to help.

CHIP is brought to you by leading private health insurance companies who offer quality, comprehensive coverage.

CHIP covers routine checkups, prescriptions, hospitalization, dental, eye care, and more. Most kids receive CHIP for free. Others can get some benefits at a low cost.

Pennsylvania's Children's Health Insurance Program
We Cover All Kids.

APPLY TODAY.
CHIPcoversPAkids.com

800-988-KIDS

If your income is below CHIP guidelines, your child may be enrolled in Medical Assistance.
La cobertura médica para su hijo sin seguro está bien al alcance.

¡ES CIERTO?

¡Sí, es cierto! CHIP cubre los niños y adolescentes sin seguro de hasta 19 años de edad en Pennsylvania.

No importa por qué sus hijos no tienen cobertura médica en este momento. Tal vez usted perdió su trabajo o la atención médica se ha vuelto demasiado caro. CHIP podría ayudar.

CHIP es presentado a usted por las principales compañías de seguro médico privadas que ofrecen cobertura amplia de calidad.

CHIP cubre chequeos médicos de rutina, recetas medicas, hospitalización, atención dental, cuidado de la vista y más. La mayoría de los niños reciben CHIP gratis. Otras pueden recibir los mismos beneficios a un bajo costo.

¡INSCRIBALOS HOY MISMO!

CHIPcoversPAkids.com

800-988-ICIDS

Si sus ingresos están por debajo de los puestos de CHIP, es posible que su hijo pueda ser inscrito en Asistencia Médica.
It's not too late to join the fight!

fu, ЛМ я<; kre.
Don't put yourself at risk.

UPMC or Kidi
A ProcM: UPMC Hoall Plan

UPMC HEALTH PUN
U.S. St/T Wr
600 Grant Str.,
Pittsburgh, PA 15219
All About Ear Infections

It’s common for children under three to get ear infections. (The medical term is otitis media.) The tubes in a child’s ears are narrow and more horizontal than in adults. This makes it hard for fluid to drain easily.

Acute otitis media is a painful ear infection that comes on rapidly. Symptoms include a fever of 100°F or higher, pulling or rubbing the ear, ear pain, difficulty sleeping, and loss of appetite.

The problem may occur with a cold, flu, or allergy. The fluid that builds up in the ear becomes infected, which causes pain and swelling. Acute otitis media is sometimes treated with antibiotics. However, these medications will not work on a cold or flu virus.

If your child develops ear pain, schedule an appointment with your PCP. Ask your doctor for effective treatments to help keep your child comfortable.
Cold Outdoors

1. Dress in light layers. That way, you can remove or replace clothing as needed.
2. Wear moisture-wicking layers made of lightweight fabrics or tiny, tightly woven fabrics or lightweight cotton underwear that wick away moisture, such as baby fine fabrics. Make sure they are not tightly woven fabrics or heavy cotton sweatpants that trap moisture next to your skin.
3. The outer layer should protect you from bitter winds. Tight-fitting hats or scarves will not keep the cold out.
4. Don’t forget a hat and scarf. Also wear gloves or mittens.
5. Drink water. It’s easy to get dehydrated without realizing it in cold weather.

Cold Outdoors

1. Go for a family walk after dinner instead of watching TV.
2. Start a family competition. See who can be the first person in your family to meet a certain physical activity goal, such as exercising five days a week.
3. Get an exercise DVD made for kids or enroll in classes to learn new skills.
4. Shoot hoops at an indoor basketball court.
5. Have a pickup football game in the backyard.
6. Check out a holiday festival in your neighborhood. Your family will get a full day of walking!
7. Get an exercise DVD made for kids or enrol in classes to learn new skills.
8. Use local YMCAas, after school programs, local gyms and sports centers, gymnastics, swimming, or martial arts lessons, or some other indoor options.
9. Walk with your child to school twice a week.
10. Assign your child active chores, such as sweeping or shoveling snow.

Cold Outdoors

1. When your child has a sports game, bike, or walk to the game as a family and cheer for your athlete.
2. Go for a family walk after dinner instead of watching TV.
3. Start a family competition. See who can be the first person in your family to meet a certain physical activity goal, such as exercising five days a week.
4. Sign up for a charity walk or run as a family. Training together for the event.
5. Go Ice-skating.
6. Have your child join a sports team.
7. Stay Active This Winter

Cold Outdoors

1. Dress in light layers. That way, you can remove or replace clothing as needed.
2. Wear moisture-wicking layers made of lightweight fabrics or tiny, tightly woven fabrics or lightweight cotton underwear that wick away moisture, such as baby fine fabrics. Make sure they are not tightly woven fabrics or heavy cotton sweatpants that trap moisture next to your skin.
3. The outer layer should protect you from bitter winds. Tight-fitting hats or scarves will not keep the cold out.
4. Don’t forget a hat and scarf. Also wear gloves or mittens.
5. Drink water. It’s easy to get dehydrated without realizing it in cold weather.
CHIP Home Visits

Our licensed representative can set up a home visit to help you apply for CHIP!
Call 888-888-1211 (TTY 771) to schedule a home visit.
HealthPartnersPlans.com
Life of an Application

Start

Application / Referral Received

Paper

Telephonic

Electronic

CapClearance

Begin Application Entry Process

CAPS Clearance (checks if the individual is already known to CAPS)

MCI Clearance (checks if the individual is already known to Dept. of Human Services)
Life of an Application

Application Submitted for Eligibility Determination

Citizenship, Identity and SSN verifications performed by the system.

Electronic data exchanges are viewed and used if appropriate.

Complete

Eligibility determination results in any of the following:

- Enrolled
- Conditionally Enrolled
- Denied
- Denied – CAO Referral

Incomplete (Request Information)

Letters mailed to families