



CHIP Advisory Council Meeting
December 16, 2015
File Note

Council Members in Attendance:

Teresa Miller, Insurance Commissioner
Loren Robinson, Deputy Secretary for Health Promotion and Disease Prevention – (Delegate for Dr. Karen Murphy, Secretary of Health)
Theodore Dallas, Secretary of Human Services)
Dr. Steven Docimo, Representative of a children's hospital or hospital
Anna Brendle Kennedy, Private non-profit foundation
Christine M. Martin, Representative of business who is not a contractor or provider of primary health care insurance (called-in)

Guests on Panel:

Dr. Rachel Levine, Physician General Pennsylvania Department of Health
Brendan Harris, Executive Deputy Secretary
Seth Mendelsohn, Insurance Executive Deputy Commissioner
Tracie Gray, Acting CHIP Director
Yvonne Murphy, CHIP Chief, Marketing and Outreach
Division Marcy Domen, CHIP Chief, Policy and Planning
Division
Rich Chesek, CHIP Chief, Operations and Support Division
Mary Beth Matlock, CHIP Acting Chief, Quality Assurance

Interested Attendees in Person:

George Hoover, PA Partnership for Children
Colleen McCauley PCCY
Nicole Wilbourn, PA House GOP Staff
Dan Green, PA House (D) Insurance Committee Staff
Juan Maldonado, Capital Blue Cross
Ed Mihalko, UPMC
Jim Worrel, United Healthcare
Mick Keller, Deloitte
Nathan Grimm, Deloitte
Amy Ford, CHIP
Deb Mathias, CHIP
Ann Hale, DOH
Dave Hoptak,
CHIP
Wayne Fleming, DOH
Chris Weltmer, CHIP
Dan Smith, PA Pharmacist
Assoc. Amanda Glickman, DHS
Darryl Smith, Aetna
Beverly Sisko, CHIP
Tera Barone, Senator Mensch



Kelly Good, Geisinger
Nancy Rowe, State Street Advisory
Jen DeBell, DHS
Ann Bacharach, PHLP
Jim Willshier, PACHC

Introduction:

The CHIP Advisory Council meeting was held on Wednesday December 16, 2015 in the Honors Suite, 333 Market Street, Harrisburg, Pa 17120. The above-named members and guests were in attendance. The meeting began at 10:30 a.m. and ended at 12:00.

Welcome:

Insurance Commissioner Teresa Miller opened the meeting by welcoming council members and guests, and thanked the council for the good work they continue to do in fulfilling one of the governor's, and her, top priorities, that of expanding access to health care for all Pennsylvanians. She stated together with our insurers, we brought all plans up to the commercial MEC standards with little impact on premiums and that we will continue the work of expanding health coverage in 2016, but CHIP's work will be done as part of the Department of Human Services, not the Insurance Department as The Legislature has passed and Governor Wolf signed a bill moving the program to DHS. She stated the governor, Secretary Dallas, and she believe the best place for CHIP is in the Department of Human Services since DHS is a service agency, and is equipped for and accustomed to administering health care coverage through the Medicaid Program. Needed IT upgrades for the computer system will be more efficient if CHIP is in DHS, because these benefits have to be coordinated with Medicaid. And, both the Affordable Care Act and 2009 CHIP Reauthorization Act in Congress applied many Medicaid rules to CHIP, again making DHS the better place for the program.

She noted the CHIP brand will stay, families will carry CHIP cards, and CHIP benefits will continue and that CHIP's move to DHS will not substantially change what our employees do. They will continue to work with CHIP families to help them make the best use of this outstanding program for their children. She concluded by stating she is happy to turn over an excellent benefit program serving more than 150,000 Pennsylvania children.

Secretary Dallas introduced himself to the council members and guests and thanked the council, staff and guests for their work on CHIP. He stated that DHS is very excited to have CHIP and that he and his staff look forward to working with everyone to continue the great work of CHIP.

General Business:

Annual Election of Vice Chairperson

Due to the move to DHS, the annual election of a Vice Chairperson was postponed.

Behavioral and Mental Health Care for Children Presentation

Dr. Rachel Levine, MD Physician General provided a presentation including:
Overview of the PA Department of Health
Eating Disorders
Depression, Self-Harm and Suicide



Substance Abuse in Youth

Executive Director's Report

Tracie Gray, Acting CHIP Executive Director, began the presentation by reviewing the CHIP Advisory Council's Scope of Responsibilities. Ms. Gray gave a Directors report which included: the move to DHS, MEC, CAPS Enhancements, and TMSIS.

Exhibit A: Executive Director's Report

CHIP History

Ms. Gray continued the presentation with an overview of CHIP history, accomplishments and ACA Impact

Exhibit B: CHIP History

Reach Out Meeting

She continued the presentation by letting the council know that we are actively pursuing resurrecting the Reach Out Meetings.

Exhibit C: Reach Out Meeting

She then turned the presentation over to Yvonne Murphy the Marketing and Outreach Chief for CHIP.

Outreach and Marketing Presentation:

Yvonne Murphy started her presentation by reviewing **proposed budget of \$3,155,000 dollars for FY 2015/2016**, indicating that the state is responsible for \$334,000 dollars. She discussed the details of **Connecting Kids to Coverage**, a CMS grant opportunity.

Exhibit D: CMS Grant Opportunity

She continued the presentation by discussing the proposed marketing activities which included building upon the momentum of the "Within Reach" campaign, partnerships with Department of Health, Department of Education and Department of Human Services' Office of Child Development and Early Learning, OCDEL.

Exhibit E: New Birth Flyer & Really Flyer

She concluded her portion of the presentation by showing a few examples of the marketing and outreach of CHIP's insurance contractors for the past quarter.

Exhibit F: Flu Fighters by UPMC, All About Ear Infections by Geisinger Health Plan, Healthy Kids Now by Independence Blue Cross and CHIP Home Visits by Health Partners Plans.

She turned the presentation over to Rich Chesek, Chief, Operations and Support Division who took the council through the "Life of an Application" process.

Exhibit G: Life of an Application

Tracie Gray, Acting Executive Director of CHIP concluded the presentation with a discussion on the 1095-B form, mailing, FAQ's and handling calls.

Secretary Dallas adjourned the meeting indicating DHS would take into consideration requests the advocates mentioned, including:



- Meeting structure and frequency.
 - Less formal
 - Include more families
 - Structure meeting to be more of a “working” meeting where staff and participants would bring ideas on specific topics to the meeting to discuss. The agenda that would be sent out in advance would specify a particular topic, such as renewal retention, for participants to discuss.
- Public access to the CHIP Policy and Procedures Manual
- Focus on the opioid addiction crisis in Pennsylvania
- Review: Mental health issues must be embedded into physical health needs

Executive Director's Report

Moving CHIP to the Department of Human Services (DHS)

- House Bill 857
- December 10th with Governor

Minimum Essential Coverage – Affordable Care Act

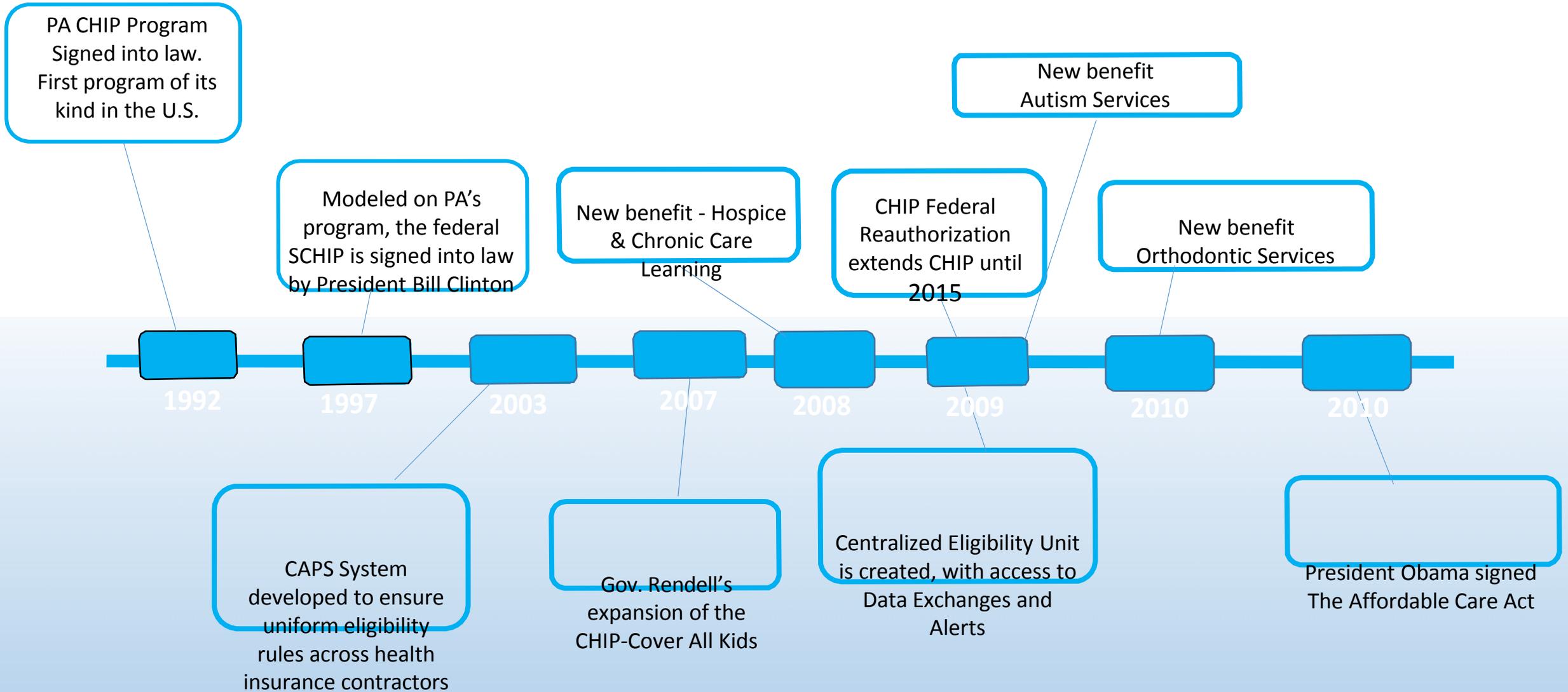
- CHIP facilitated conference calls with contractors to explain changes effective December 1
- Member handbooks were finalized and distributed
- System updates were completed
- Contractors mailed letters to families notifying them of the enhanced benefits
- Rate increase letters mailed to the low and full cost families



Executive Director's Report

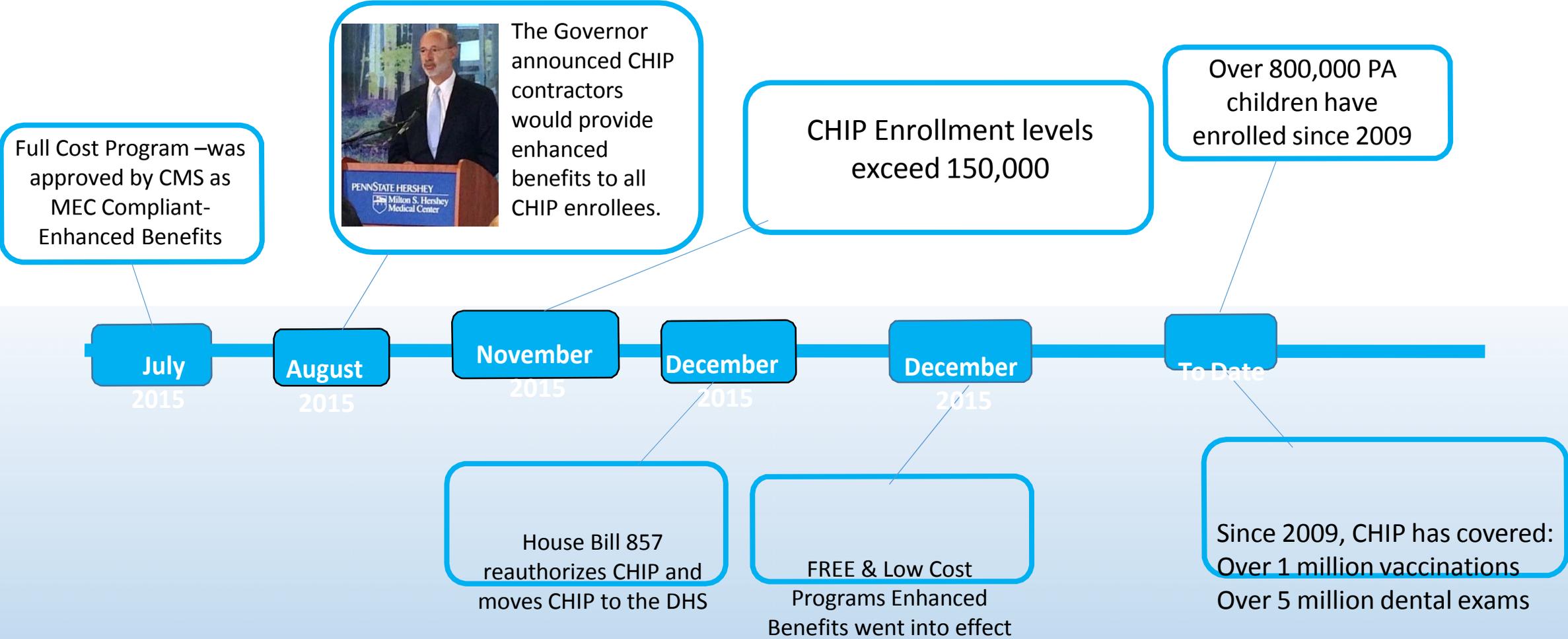
- CAPS (CHIP Application Processing System) Enhancements
 - Better application tracking and workload management
- Transformed Medicaid Statistical Information System (TMSIS)
 - Federal reporting requirement for eligibility and claims data
 - Centers for Medicare & Medicaid Services (CMS) uses this system for data tracking, program integrity and financial management
- Bi-partisan and child advocate support
- Over 150,000 children enrolled

CHIP History



CHIP History

Accomplishments & ACA Impact



ti" " pennsylvania

ti< pennsy vania

pennsylvaria

I-j pennsylvanta

CMS Grant Opportunity

- Connecting Kids to Coverage
 - Submitting an application with DHS for CHIP and MA
 - Letter of Intent due today – December 16
 - Cooperative Agreement Application January 20
 - Anticipated Issuance of Notices of Award - May 20
 - CMS recommended strategies:
 - Working with schools
 - Bridging health disparities by reaching out to subgroups with lower rates of coverage
 - Establishing / developing application resources for renewal services in local communities



Pennsylvania's Children's
Health Insurance Program
We Cover All Kids.

New Birth Flyer - CHIP

NO CHILD TOO SMALL.

CHIP COVERS UNINSURED KIDS AND TEENS.

As the mother of a newborn, we want to make sure you know that Pennsylvania's Children's Health Insurance Program (CHIP) covers uninsured kids and teens who don't qualify for Medical Assistance or other insurance.

CHIP covers doctor visits, prescriptions, dental, eye care and much more. Best of all, for many families, CHIP is free—others, low cost. If your income is below CHIP guidelines, your child may be enrolled in Medical Assistance.

To learn more, visit:

www.CHIPcoversPAkids.com



Pennsylvania's Children's
Health Insurance Program
We Cover All Kids.

1-800-986-KIDS



pennsylvania

Tom Wolf, Governor



New Birth Flyer - COMPASS

The benefits are online.
Applying for or renewing your benefits online saves time.

Through COMPASS you can apply for:

- Health Care Coverage (CHIP, Medical Assistance)
- Child Care Works Program
- School Meals
- Long-Term Living Services
- Cash Assistance
- SNAP (Food Stamp Benefits)
- Home Heating Assistance (LIHEAP)
- Home and Community-Based Services

Plus, you can log on anytime 24/7 to start the application process.
Your benefits are just a click away.



www.compass.state.pa.us



**Health coverage for your
uninsured child is well within reach.**

REALLY?

**Really! CHIP covers uninsured kids and
teens up to age 19 in Pennsylvania.**

No matter why your kids don't have health coverage right now - maybe you lost your job, or health care has gotten too expensive - CHIP may be able to help.

CHIP is brought to you by leading private health insurance companies who offer quality, comprehensive coverage.

CHIP covers routine checkups, prescriptions, hospital care, dental, eye care, and more. Most kids receive CHIP for free. Others can get the same benefits at a low cost.



APPLY TODAY.

CHIPcoversPAkids.com

800-988-KIDS  pennsylvania

If your income is below CHIP guidelines, your child may be enrolled in Medical Assistance.

**La cobertura medica para SU hijo
sin seguro esta bien al alcance.**

¿ES CIERTO?

¡Si, es cierto! CHIP cubre los niños y adolescentes sin seguro de hasta 19 años de edad en Pennsylvania.

No importa por que sus hijos no tienen cobertura medica en este momento. Toi vez usted perdi6 su trabajo. o lo otención medico se ha vuelto demasiado caro. CHIP podria ayudar.

CHIP es presentado a usted por las principales compañías de seguro médico privadas que ofrecen cobertura amplia de calidad.

CHIP cubre chequeas medicos de rutina, recetas medicas, hospitalización, atención dental, cuidado de la vista y más. La mayoría de los niños reciben CHIP gratis. Otras pueden recibir los mismos beneficios a un bajo costo.



INSCRIBALOS HOY MISMO.

CHIPcoversPAkids.com

800-988-ICIDS **11f9**pennsylvania
.....,COW...

Si sus ingresos están por debajo de las pautas de CHIP, es posible que su hijo pueda ser inscrito en Asistencia Médica.



It's not too late
to join the fight!



UPMCfor Kidi

A Program of UPMC Health Plan

fu, 9M i<; kre-
Don't put yourself at risk.

UPMC HEALTH PLAN

U.S. Steel Tower
600 Grant Street
Pittsburgh, PA 15219

ffiemberupdafi



All About Ear Infections

It's common for children under three to get ear infections. (The medical term is otitis media.) The tubes in a child's ears are narrow and more horizontal. This makes it hard for fluid to drain easily.

Acute otitis media is a painful ear infection that comes on rapidly. Symptoms include a fever of 100° or higher, pulling on or rubbing the ear, ear pain, difficulty sleeping, and loss of appetite.

The problem may occur with a cold, flu, or allergy. The fluid that builds up in the ear becomes infected, which causes pain and swelling. Acute otitis media is sometimes treated with antibiotics. However, these medications will not work on a cold or flu virus.

If your child develops an earache, schedule an appointment with your PCP. Ask your doctor for effective treatments to help keep your child comfortable.



healthy kids now

Stay Active This Winter



- watch it and do the exercises with your child.
- 7. When your child has a sports game, bike or walk to the game as a family and cheer for your athlete.
- 8. Go for a family walk together after dinner instead of watching TV.
- 9. Start a family competition. See who can be the first person in your family to meet a certain physical activity goal such as exercising five days a week.
- 10. Sign up for a charity walk or run as a family. Train together for the event.
- 11. Go ice skating.
- 12. Have your child join a sports team.

D

Don't let darker evenings and colder weather keep your family from being active. Keep this list handy, and your family can stay in motion all season. Here are some fun ideas:

1. Go for an indoor stroll at your local mall.
2. Shoot hoops at an indoor basketball court.
3. Have a pick-up football game in the backyard.
4. In December, walk around your neighborhood to check out the holiday decorations.
5. Check out a holiday festival in your neighborhood. Your family will enjoy a full day of walking!
6. Get an exercise DVD made for kids.

or enroll in classes to learn a new skill. Lots of activities are offered through local YMCAs, after-school programs, local gyms, and sports centers. Gymnastic, swimming, or martial arts lessons are some good indoor options.

13. Walk with your child to school two to three times each week.
14. Assign your child active chores, such as sweeping or shoveling snow.
15. When hopping or running errands with your child, always take stairs instead of elevators or escalators.

Cold Outdoors

- Dress in light layers. That way, you can remove or replace clothing as needed. The innermost layer should be made of breathable fabric that lets sweat pass through. Avoid tightly woven fabrics or heavy cotton sweatpants that trap moisture next to your skin. The outer layer should protect you from blustery winds. Don't forget a hat and scarf. Up to half of the heat lost from your body while outside comes from a bare head and neck. Also wear gloves or mittens. Drink water. It's easy to get dehydrated without realizing it in cold weather.

vi

Discover the benefits of...
 Di...
 ...

The Blue River...
 open now until...
 Check out www.riverrink.com or call 262-925-RINK (215-925-7465) for more information.

LOOK INSIDE

- Kids, Self-Harm, and Suicide 2
- Where to Take Your Child for Care 4
- Have Kids Join the

14#11 11a811H O.Srt1L,-Co 7*-14.-fa 177 # H.,itt ndtni't Pr.I. Kq...
Heald!PJ.rasc11ld'QCCW_.mc.-.dfllldHT flri.B.;r\$Ndd-filctppja111tso/dlt ltuieCnu
MtlStySljgdAuododM. Ol'etl11-.lrll/-d*""41Wt1•CM1f111Healdt lh.....lr'HIPJ.r.;t
..Omc. - _.





CHIP Home Visits

Our licensed representative can set up a home visit to help you apply for CHIP!

Call 888-888-1211 (TTY 771) to schedule a home visit.

HealthPartnersPlans.com



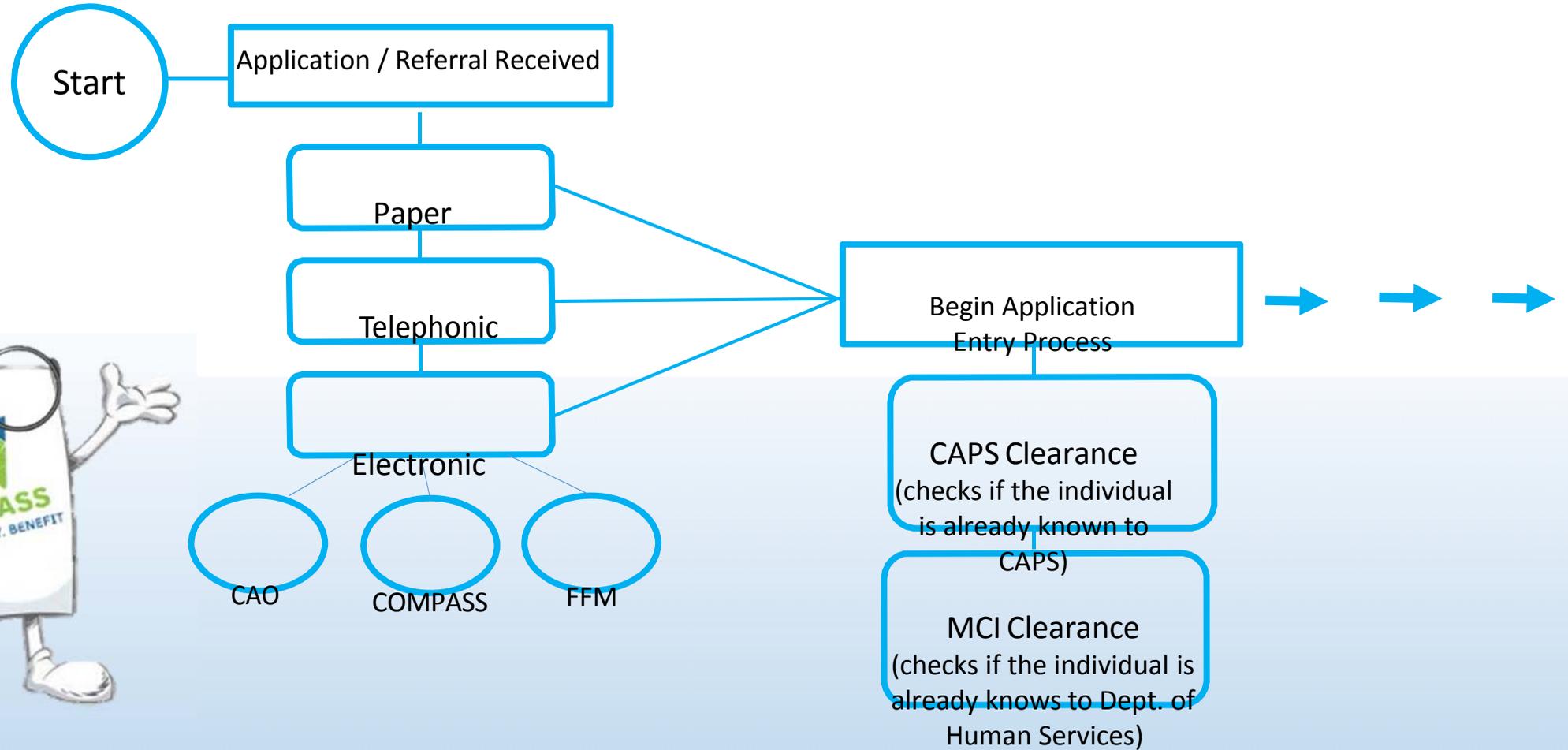
Pennsylvania's Children's
Health Insurance Program
We Cover AU kids.

HealthPartnersPlans



Doing it right.

Life of an Application





Life of an Application

