

**Department of Human Services
Children's Health Insurance Program (CHIP)
Advisory Council Meeting Agenda**

October 14, 2020

Go-To Meeting Link: <https://global.gotomeeting.com/join/184566205>

Go-To Conference Call: (408) 650-3123

Meeting Access Code: 184-566-205

10:00 AM – 12:00 PM

- **Welcome and Introductions** **Patricia M. Allan**

- **CHIP IT Transition** **Sally Kozak**

- **CHIP by the Numbers** **Richard Chesek**
 - **Enrollment Data**
 - **Application Processing Metrics** **Heather Williams**
 - **CHIP Call Center Metrics**

- **Policy Update:** **Diane Nordtomme**
 - **Public Health Emergency**
 - **Marketing Updates**

- **Quality Assurance Updates** **Virginia Perry**
 - **ISCA Reports**
 - **PERM**

- **Closing and Wrap-Up** **Patricia M. Allan**
 - **Next Meeting – April 14, 2021**