

**Department of Human Services
Children's Health Insurance Program (CHIP)
Advisory Council Meeting Agenda**

April 14, 2021

Microsoft Teams Meeting

[Click here to join the meeting](#)

Phone: (267)332-8737

Pin: # 565 537 935

- **Welcome and Introductions**
 - **Council Vacancies**

Patricia M. Allan

- **IT Transition**

Richard Chesek

- **CHIP by the Numbers**
 - **Enrollment Data**
 - **Application Processing Metrics**
 - **CHIP Call Center Metrics**

Richard Chesek
Heather Williams

- **Policy Update**
 - **Support Act State Plan Amendment**
 - **Public Health Emergency Update**

Diane Brannon-Nordtomme

- **Marketing Update**

Tamara Cogle

- **Quality Assurance Updates**
 - **New Staff – Sarah Locke**
 - **CMS External Quality Review Reports**
 - **Quarterly Quality Review Meetings**
 - **HEDIS Measures**

Virginia Perry

- **Closing and Wrap-Up**
 - **Next Meeting – October 6, 2021**

Patricia M. Allan